



Clackamas
Community College

Advanced
College Credit
HIGH SCHOOL CONNECTIONS

Advanced College Credit (ACC) Program Feedback Survey 2019-2020

During the 2019-2020 school-year, the ACC program conducted student surveys at the end of each term to collect program feedback. Approximately 15% of all ACC participants (511 out of 3,326 students) responded to the online survey, which was below the program's goal of a 25% response rate. Students from 20 high schools in 12 school districts participated in the survey. The electronic survey consisted of 16 questions. Survey responses for spring term were low, negatively impacted by the reduced student registrations and engagement due to COVID-19.

Program Feedback:

- 92% of respondents learned about the ACC program from their high school teacher
- 70% of respondents receiving free or reduced lunch were aware of and used the ACC Fee Waiver
- 20% of respondents reported accessing a college advisor either in the high school or at CCC
- 19% of respondents reported accessing registration assistance
- 84% of respondents were satisfied or very satisfied with their overall experience with the ACC program
- 48% of respondents plan to attend a four-year college/university after high school, 8% plan to attend CCC
- 22% of respondents were unaware of CCC's Degree Partnership Programs, 15% requested information
- Respondents repeatedly noted difficulties with the college website and student registration systems

Demographic Information:

- 58% of respondents identified as female
- 61% of respondents identified as white, 7% as Latino/a/x, 9% as Asian, and 6% as multiracial
- 13% of respondents identified as receiving free or reduced lunch
- 8% of respondent identified as being the first in their family to attend college

Below are key survey responses:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied
How satisfied were you with your overall experience with the ACC program?	25%	59%	14%	2%

Question	Yes	No
Would you recommend the ACC program to others?	99% (505)	1% (6)

Please indicate whether you agree or disagree with the following statements about your experience with the ACC program:

Question	Agree	Neutral	Disagree	Did not know about
The ACC website was easy to navigate. (www.clackamas.edu/acc)	37%	40%	19%	4%
The ACC Student Handbook provided helpful information.	23%	25%	2%	50%
The ACC Registration Instructions provided helpful information.	60%	25%	8%	7%
Course registration was user-friendly.	52%	31%	15%	2%
Paying for the course(s) online was easy.	67%	21%	7%	5%
Accessing my CCC Student Account for grades and transcripts was easy.	37%	38%	8%	17%

Please rate how much you agree or disagree with the following statements about your ACC course:

Question	Agree	Neutral	Disagree
The class syllabus outlined expectations and helped me succeed in the course.	49%	47%	4%
The course challenged me to develop my time management skills.	63%	31%	6%
The course challenged me to develop my study skills (e.g., reading and taking notes, making outlines, preparing for tests)	64%	31%	5%
The course helped me to clarify if I want to go to college in the future.	49%	41%	10%
I feel more confident about taking college courses.	68%	29%	3%
I understand how my ACC class applies to my future goals.	71%	26%	3%